

PATENT #4  
1248-0571P 7.D.

IN THE U.S. PATENT AND TRADEMARK OFFICE

07/26/04

Applicant: Masaya NAGATA Conf.: 2105  
Appl. No.: 10/022,916 Group: 2152  
Filed: December 20, 2001 Examiner: UNKNOWN  
For: SERVICE MANAGEMENT METHOD, SERVICE  
MANAGEMENT PROGRAM, AND INFORMATION  
RECORDING MEDIUM RECORDING THE PROGRAM

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Technology Center 2100

L E T T E R

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

July 20, 2004

Sir:

Applicant(s) filed an Information Disclosure Statement (IDS) on May 12, 2004, in which the date for JP 10-232731 was incorrectly listed as 1998-02-09 on the Form PTO-1449(s). A corrected Form PTO-1449 is attached hereto showing the correct date for JP 10-232731 as 1998-09-02. Please substitute this corrected Form PTO-1449 for the incorrect one previously submitted with the IDS filed on May 12, 2004 and return an appropriately initialed copy to Applicant(s).

Appl. No. 10/022,916

If the Examiner has any questions concerning this application, the Examiner is requested to contact the undersigned at (703) 205-8000 in the Washington, DC area.

If necessary, the Commissioner is hereby authorized in this, concurrent, and future replies, to charge payment or credit any overpayment to Deposit Account No. 02-2448 for any additional fees required under 37 C.F.R. § 1.16 or under 37 C.F.R. § 1.17; particularly, extension of time fees.

Respectfully submitted,

BIRCH, STEWART, KOLASCH & BIRCH, LLP

By 

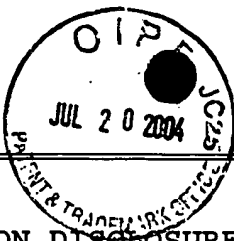
Terrell C. Birch, #19,382

*RLW*  
TCB/TWD/mlr  
1248-0571P

P.O. Box 747  
Falls Church, VA 22040-0747  
(703) 205-8000

Attachment(s)

(Rev. 02/12/2004)



Form PTO-1449

**INFORMATION DISCLOSURE CITATION  
IN AN APPLICATION**

(Use several sheets if necessary)

ATTY. DOCKET NO.  
1248-0571PAPPLICATION NO.  
10/022,916APPLICANT  
Masaya NAGATAFILING DATE  
December 20, 2001GROUP  
2152 2143**U.S. PATENT DOCUMENTS**

EXAMINER INITIAL	DOCUMENT NUMBER	Kind	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROPRIATE
	US						
	US						
	US						
	US						
	US						
	US						
	US						
	US						

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**FOREIGN PATENT DOCUMENTS**

	Office	DOCUMENT NUMBER	Kind	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION	
								YES	NO
	JP	10-232731	A	1998-09-02	JAPAN			Abs	

**OTHER DOCUMENTS**

(Include Name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.) date, page(s), volume-issue number(s), publisher, city and/or country where published.)

Shuji Morisaki, "Sharing Usage Knowledge for Application Software Using Function Execution History," Information Processing Journal, Information Processing Society Corporation, October 15, 2000, Vol. 41, No. 10, pp. 2770-2781.

EXAMINER

DATE CONSIDERED

EXAMINER: Initial if citation considered, whether or not citation is in conformance with M.P.E.P. 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.